



Dynamo Swim School – Policies & Release

Effective November 22, 2013

Please read and sign the following. Please initial each paragraph.

- Enrollment in Dynamo Swim School is perpetual. Students remain enrolled in class month to month until a Withdrawal Request is submitted by e-mail as outlined in the policies below.
- Swim School tuition fees are recurring, monthly fees. Payments for group lessons must be by credit card on file and will be billed on a monthly basis. We accept money order, check, or credit card for private lessons.
- NO REFUNDS. We hire instructors based upon registration numbers.
- We do not offer make up classes for any reason.
- If you withdraw from a class, you will not receive a refund. You will receive a Dynamo Swim School credit less a \$25 cancellation fee.
- Schedule changes are subject to class/session availability. Each schedule change is subject to a \$25 schedule change fee.
- If your child is absent from class due to illness, a credit will not be issued.
- Credits are issued only for non-Inclement Weather pool closures. Credits are not issued for conflicts with other activities or vacations.
- All Dynamo Swim School lessons are held at indoor facilities. Therefore, cancellations due to weather are infrequent. It is our policy that if all schools are closed in the county for inclement weather, then Dynamo Swim School is closed but we will not issue a credit.
- To withdraw a student from the Dynamo Swim School program, families must send an e-mail to dsswithdraw.dynamo@gmail.com by the 15th of the month to be withdrawn at the end of that month. Withdrawal notices received after the 15th of the month will take effect at the end of the next month. Withdrawal notices should have the student name, class day and time, class location, and the reason for program withdrawal.
- Dynamo Swim School credits may be applied toward future group swim lessons. They may also be used toward other non-competitive programs (i.e. recreational swim, aerobics) at a Dynamo Swim Club facility. Dynamo Swim School credits may not be applied towards Dynamo Juniors or swim team dues. Credit slips must be presented in order to be redeemed. Credits will not be replaced if lost or stolen. Credits are not redeemable for cash.
- A minimum number of students is required in order for Dynamo Swim School to hold a class. Class minimums are as follows: DynaBabies / Adults - 3; Preschool/ Gradeschool - 2. In the event that Dynamo Swim School cancels a class due to low registration, the staff will work to find an alternative class in the current or upcoming session. If no appropriate alternative is available, Dynamo Swim School will issue a credit for the entire registration amount.
- All students under the age of four (4) years are required to wear a reusable swim diaper with tight fitting elastic waist and legs. Disposable swim diapers are not allowed. No exceptions. Students under the age of 4 without a swim diaper will not be allowed to participate in class.
- Dynamo closes its pools for the following reasons: (1) When a child vomits or has a bowel movement in the pool; (2) If mechanical issues or function of the pool make it unsafe for students to be in the pool. When the pool is closed for either of the above reasons, a credit will be issued.
- If your child vomits or has a bowel movement in the pool thereby causing the pool to be closed, you will be assessed a \$300 fee. Your child may not participate until this fee is paid.
- Parents and siblings of swim lessons students may not sit or stand around the teaching pool. Please ask the facility Site Director for direction to the appropriate seating area for each facility. The last five minutes of class and the last class of the session you may sit and watch the progress of your child.

Release and Indemnification: For and in consideration of the benefits to me from the use by me and/or my child(ren) of the facilities of Dynamo Parents Club, Inc. (Dynamo Swim Center) and any partner facilities or organizations and other good and valuable consideration, the undersigned, individually and of his/her heirs and personal representatives, hereby release Dynamo Parents Club, Inc, directors, officers, agents, swim team members, and employees from any and all claims of any kind or nature whatsoever arising out of the use by me and/or my child(ren) of said facilities. The undersigned, individually and for his/her heirs and personal representatives, further agree to indemnify, defend and forever hold harmless Dynamo Parent's Club, Inc. and their directors, officers, agents, swim team members and employees from any and all liability or loss whatever, (including any cost of defending claims) arising out of said use of facilities.

By signing below I agree that I have read, understand and will abide by the above Swim School policies.

Name: _____ Signature: _____ Date: _____

Student's Name(s): _____